



HardinCSB.com

NOVEMBER/DECEMBER 2021

# According to... JAMIE



It's hard to believe it's been a year since we had a huge technology change at HCSB. We want to say 'thank you' to all of our customers for your patience while our staff have learned to navigate our new systems. I especially want to give a big shout-out to the HCSB customer service representatives. In order to serve you, they have learned a new internal system and all the processes that go

along with it, new online banking, conversations feature, bill pay, remote deposit, eStatements and card management. A year later, our team is feeling good about the upgrades but we're still learning every day so we can take the very best care of you – our valued customer!

# THE LiNK

## BETTER BANKING

*Many thanks* to Jamie Rotgers and Audrey DeVilder for leading a very informative lunch and learn about HCSB Online Banking last month. We appreciate everyone who attended. If you missed it, here are some of the highlights:

**HCSB Online** provides you the tools to monitor your accounts 24/7.

Your **monthly statements** are available to view and print as soon as your statement cycle arrives – no need to wait for them in the mail.

**Bill pay** is a free resource. You can save on postage, set recurring payments, pay friends and print reports.

**Mobile deposit** gives you the convenient option of depositing a check from anywhere at any time from the HCSB app.

**Secure conversations** via the app gives you access to our banking professionals during banking hours.

**Manage your HCSB Debit Card** when you are traveling, via the app. Set the dates and areas you'll be using your card. If you misplace your card or suspect fraud you can turn off your card immediately.

As always, we are here to help you on your financial journey and are always willing to assist you with any questions you may have.



ELDORA 641-939-3407 | UNION 641-486-5331

# \* HOLIDAY Shopping Passport \*

*Use your HOLIDAY SHOPPING PASSPORT at seven different participating locations. Make a purchase, receive a stamp and qualify for a chance to win one of four \$50 gift cards or one \$100 gift card.*

**November 1 – December 17, 2021**  
**7 stamps = one entry**  
*One stamp per location*

**FREE Love Where You Live Shopping bag**  
**when you turn in your completed card**  
**at any HCSB Location**

*While supplies last*



*Use this card or pick up your shopping passport at any HCSB location or participating store (see back for details.)*



JOIN US FOR A  
**Holiday OPEN HOUSE**  
 FRIDAY, DECEMBER 17, 2021

Celebrate with good friends and good cheer at our annual customer appreciation open houses.

**Eldora & Union**  
**9:00 am - 3:00 pm**

Enjoy entertainment at our Eldora location!

Eldora's Annual  
**Christmas festival**  
 November 28, 2021  
 Come get in the spirit!



SANTA • MOVIE • FOOD SHOPPING • SURREY RIDES

PHOTOS WITH SANTA • SURREY RIDES • POLAR EXPRESS MATINEE • SHOPS OPEN • BINGO • HOT COCOA • SOUP & SANDWICHES • LIVE MUSIC • CAROLERS • POP UP SHOPS • TREE LIGHTING • LIGHTING CONTEST AROUND TOWN • STORY WALK • CANDY CANE HUNT & MORE!

**Participating Businesses:**

- Backwoods Gallery
- Daniel Adams Art Gallery
- Eldora Hardware
- Firehouse Saloon & Grill
- Get Thrifty
- Gingersnap
- Grand Theater
- Happenings
- Hen & Chicks Studio
- Homestead Evergreens
- Love-A-Latte
- New Providence Hardware
- Opalane Boutique
- Panda One
- Pickin' Preacher
- Pizza Ranch
- Rustic Rose
- Sunshine Café
- Wet Pet Outlet

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

PHONE \_\_\_\_\_

EMAIL \_\_\_\_\_

*One Holiday Shopping Passport entry per person*  
**TURN IN** completed card to any HCSB location before or during the **Hardin County Savings Bank**

**Christmas Open House on Friday, December 17, 2021**

**SHOP \* PLAY \* EAT \* GIVE**



**HC SB HARDIN COUNTY SAVINGS BANK**  
 Established 1868  
 Together With You For Life  
 Member FDIC  
 HardinCSB.com  
 ELDORA 641-939-3407 | UNION 641-486-5331



# Highlights and Happenings

Thursday, November 11 – Bank Closed, Thank you to all our Veterans!

Thursday, November 25 – Bank Closed, Happy Thanksgiving!

Sunday, November 28 - Eldora Christmas Festival

Thursday, December 2 – The LiNK Annual Holiday Dinner

Friday, December 17 – Open Houses in Eldora and Union

Friday, December 24 – All locations closed at 1:00 pm

Saturday, December 25 – Bank Closed, Merry Christmas!

Friday, December 31 – All locations Closed at 4:00 pm

Saturday, January 1, 2022 – Bank Closed, Happy New Year!

HCSB  
Surrey Rides,  
November 28,  
2-6 pm



## The LiNK

# Holiday Dinner



**Thursday, December 2, 2021 6:00 pm**

**Steamboat Rock Baptist Church**

**Entertainment provided by mTunes  
a Marshalltown Men's Quartet**

**Reservations by Friday, November 19th**


This joyous event is back on! Exclusively for LiNK members to come celebrate a year past 2020! A delicious festive dinner will be served with dessert to follow. With your reservation, your name will be entered for a chance to win one of several gift cards to local businesses. Live music will be provided by the talented mTunes, a Marshalltown Men's Quartet.

To be included in the gift card drawings make reservations by Friday, November 19<sup>th</sup> to [Natasha@hardinCSB.com](mailto:Natasha@hardinCSB.com) or call 641-939-3407.



1202 Edginton Ave · PO Box 311  
 Eldora, IA 50627

**Temp-Return Service Requested**

**NATASHA** Phillips  
 The LiNK Club Director  
 641-939-3407  
 natasha@hardincsb.com

**And the winner is...**

Congratulations to our **BIRTHDAY LUNCH WINNERS**: Jean Daleske, Tisha May, Joan Grothoff, and Jennifer Stahl.

Each month two member's names are drawn from the birthday list.

**Connie Wagner** is the **PUZZLE WINNER** for the September/October newsletter and received a \$20 gift card. Thank you to all who submitted puzzle entries.

Be sure to return the puzzle in this issue to an HCSB location by **Friday, December 10th**. You may be the next winner of a gift card!

Locations and Hours		
<b>MAIN BANK</b> 1202 Edginton Ave PO Box 311 Eldora, IA 50627 641-939-3407 M-F 8:30 am – 4:00 pm	<b>MOTORBANK</b> 1414 Edginton Ave Eldora, IA 50627 641-939-5561 M-Th 9:00 am – 4:00 pm Friday 9:00 am – 5:30 pm Saturday 9:00 am – 12:00 pm	<b>UNION</b> 415 Center St PO Box 402 Union, IA 50627 641-486-5331 M-Th 8:30 am – 3:30 pm Friday 8:30 am – 4:00 pm

**Thanksgiving Crossword**

**BRAIN BOOSTER**

**THANKSGIVING**



**CROSSWORD CLUES LIST**

- |           |              |
|-----------|--------------|
| Feast     | Thanksgiving |
| Happiness | Friends      |
| Drinks    | Acorn        |
| Harvest   | Sacrifice    |
| Family    | Holiday      |
| Bread     | Turkey       |
| Potato    | Food         |

**Like us on Facebook to Stay Connected!**

If you're not one of the **1,218 followers** on our Hardin County Savings Bank Facebook page, you are missing out on lots of information including upcoming events and other fun stuff! It's easy, all you need to do is go to Facebook.com/hardincountysavingsbank and click the "Like" button at the top of the page to get LiNKed into The LiNK club.